

Firmware Update v. 2.10.06 / 2.10.04

Chazy 4K (TX, RX, Wallplate TX, USB-C TX)

Release Date: 6 Jan 2026

What's New

- Updated Dante AV-A chipset firmware to version 9.19.4.
- Resolved an issue where USB audio devices were not functioning correctly with KVM over IP.
- Improved USB/KVM stability on MacOS.
- Added additional EDID options, inc. 1080p24, 1080p25, 1080p50 formats.
- Added support for RGB and YUV422 colour spaces.
- Under the hood stability and reliability improvements across the entire Chazy 4K range.

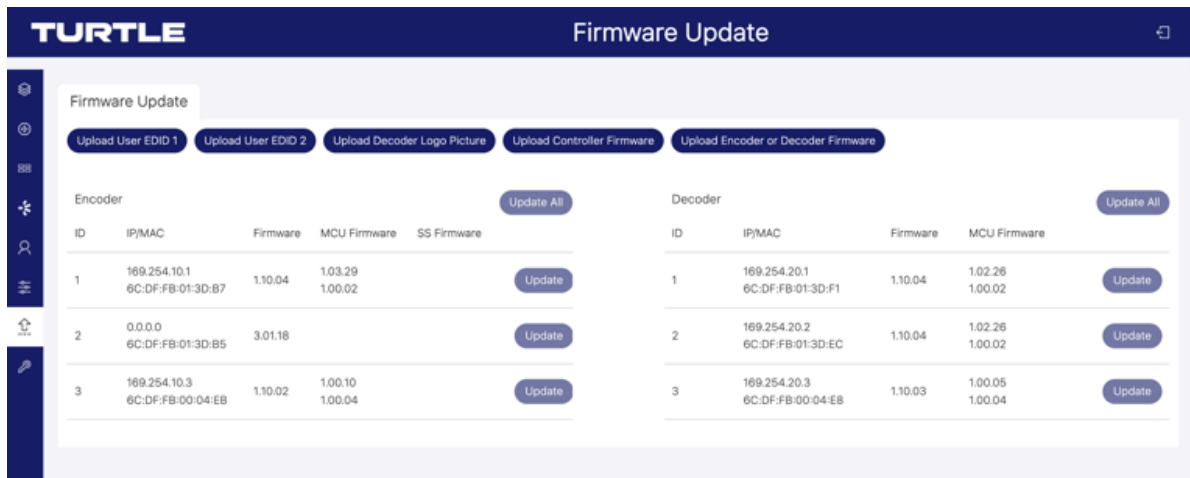
Devices Covered

- Chazy 4K TX (2.10.06)
- Chazy 4K RX (2.10.06)
- Chazy 4K Wallplate TX (2.10.04)
- Chazy 4K USB-C TX (2.10.04)

Who Should Update

All users are strongly advised to apply this update, particularly if Dante Controller is used in your environment, or if audio-only mode is part of your deployment.

Installation



The screenshot displays the 'TURTLE Firmware Update' web interface. At the top, there are navigation buttons: 'Upload User EDID 1', 'Upload User EDID 2', 'Upload Decoder Logo Picture', 'Upload Controller Firmware', and 'Upload Encoder or Decoder Firmware'. Below these, the interface is split into two main sections: 'Encoder' and 'Decoder'. Each section contains a table of devices with columns for ID, IP/MAC, Firmware, MCU Firmware, and SS Firmware. An 'Update All' button is present at the top right of each table, and individual 'Update' buttons are at the bottom right of each row.

Encoder				
ID	IP/MAC	Firmware	MCU Firmware	SS Firmware
1	169.254.10.1 6C:DF:FB:01:3D:B7	1.10.04	1.03.29 1.00.02	
2	0.0.0.0 6C:DF:FB:01:3D:B5	3.01.18		
3	169.254.10.3 6C:DF:FB:00:04:EB	1.10.02	1.00.10 1.00.04	

Decoder			
ID	IP/MAC	Firmware	MCU Firmware
1	169.254.20.1 6C:DF:FB:01:3D:F1	1.10.04	1.02.26 1.00.02
2	169.254.20.2 6C:DF:FB:01:3D:EC	1.10.04	1.02.26 1.00.02
3	169.254.20.3 6C:DF:FB:00:04:EB	1.10.03	1.00.05 1.00.04

Upload Controller Firmware: Click the button to upload the Controller update firmware.

Upload Encoder or Decoder Firmware: Click the button to upload the Encoder/Decoder update firmware. After loading, you need to click “Update All” to update firmware for all Encoders/Decoders, or click “Update” to update firmware for a single Encoder/Decoder.

Firmware Update v1.10.66

Chazy 4K (TX, RX, Wallplate TX, USB-C TX)

Release Date: 25 June 2025

What's New

- Resolved an issue when devices become unreachable when set to audio-only mode and managed via Dante Controller.
- Stability and reliability improvements across the entire Chazy 4K range.

Devices Covered

- Chazy 4K TX
- Chazy 4K RX
- Chazy 4K Wallplate TX
- Chazy 4K USB-C TX